



Solving Problems and Making Decisions



DESCRIPTION

Problem solving and decision making are key processes in improving work productivity and team spirit. This workshop will focus on methods to sharpen your skills in both problem solving and decision making. By appropriately utilizing these processes, you will become a positive change agent. Learn a variety of techniques that will not only benefit the individual but the entire work force. Training will incorporate case studies and group activities.

OBJECTIVES

Upon completion of this course, the participant should be able to:

- Identify steps to problem solving.
- Describe conditions required for effective problem solving.
- Analyze relevant information.
- Define classic approach to problem solving.
- Identify problem solving principles.
- Articulate various decision making patterns.
- Break down recipes and ingredients for a good decision.
- List decision making skills.
- Define dominant brain in problem solving.
- Name five step technique for problem solving.

TARGET AUDIENCE

Counselors & Therapists, Psychologists, Nurses, Social Workers, and any other interested healthcare professionals

FEE \$35 consortium Member \$ 70 Non-consortium Member

Deadline to register: 12-4-2024

Cancellations and Refund Policy: Cancellations must be made prior to each program's cancellation deadline date as listed on its program details page in order to be eligible for a refund. If you paid a registration fee for your in-person or webinar program and cancel via the registration system by the cancellation refund deadline, you are eligible for a full refund (minus any material fee, if applicable) Refunds are typically processed within 10-15 business days after that.

INSTRUCTOR:

Francine "Cookie" Muscarella, MSW, LMSW

Cookie holds a Bachelor's Degree and Master's Degree in Social work from the State University of New York at Buffalo. Throughout her career, she has worked with various populations in the role of therapist, supervisor, agency director, adjunct professor, presenter and consultant. Working with children, teens, families, women, veterans, active-duty military members, and the mentally ill have given her a broad range of exposure to both common and specific issues of these groups. Both teaching and consulting have provided her with the joy of sharing her personal experiences as continuing the process of life-long learning.

**Thursday,
December 5, 2024**

**9:00 am - 12:15 pm
Webinar via WebEx**

CREDIT

AHEC: This program is approved for 0.3 CEU's (3.0 clock hours) by Pee Dee AHEC and meets SC AHEC Best Practice standards. Participants must attend 90% of the program and complete an evaluation in order to receive a certificate of attendance. No partial credit will be given.

Counselors and Therapists: This program is approved for 3.0 hours of continuing education credit. The South Carolina AHEC system is recognized as a permanent sponsor of continuing education by the South Carolina Board of Examiners of Licensure of Professional Counselors, Marriage and Family Therapists, and Psycho-Educational Specialists. {Provider number is #65}

Social Workers: Pee Dee AHEC, as part of the SC AHEC System, is an approved provider of CE for social workers. This social work program is approved for 3.0 hours of social work credit hours.



To register please visit
www.scahec.net/learn/login
For questions please contact
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